

Access to Health Information

Prior to the closure of Cotham Private Hospital, applications for access to health information can be made by contacting the Health Information Services Departments by phone 03 8803 0540 or fax 03 8803 0592.

Following the closure of the hospital, health information will continue to be stored and will remain accessible in accordance with Healthscope's privacy policy and the Health Records Act (2001).

All requests for information and general enquiries can be directed via email to: CPH.healthinfoenquiries@healthscope.com.au or phone 03 9566 2762.

Request to Access Health Information

Requests for release of health information where there is a treating relationship between the patient and agency/practitioner for ongoing patient care will be prioritised.

In accordance with the Health Records Act (2001), if individuals request access to their personal information, Healthscope will need to verify their identity before granting access. Evidence will be required of:

- The person's identity e.g. Photo ID
- Patient consent or the consent of the legal representative

All requests must be submitted using the Healthscope Request for Release of Information form.